Appendix 2 – Food Safety Service Plan: Reactive Activity

| Reactive Tasks | Level of activity | | Risk Monitoring |
|--|----------------------------------|--|-----------------|
| | Predicted Activity 2020-21 | Recorded activity 1 Jan 2021 – 31 March 2021 | RAG Status |
| Complaints and service requests about food and about/from food businesses ¹ | 550 | 195 | G |
| FHRS re-score requests | 30 | 10 | G |
| Food, water and environmental samples taken | 25 | 0 | G |
| Infectious disease control - notifications of food-borne/food poisoning illnesses | 80 | 81 | G |
| FSA food alerts for action | 2 | 3 | G |